Asseco Company Profile

## Gleco

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### From a startup to a global ITcompany.

## When I established one of the first IT startups in Poland 32 years ago, I believed that software was the future of IT.

When I established one of the first IT startups in Poland 32 years ago, I believed that software was the future of IT. That is why I decided to build a strong Polish software company. I knew very well that such companies were successful in other countries, especially in Western Europe and the US.

During the first several years of our activity we focused on intensive development in Poland, which was marked by Asseco Poland's debut on the Warsaw Stock Exchange in 2004 – that was a turning point for the company. It helped us to raise capital for further development and expansion abroad.

This is how the project of building the Asseco Group began – our aim was to establish an international federation of companies, which would be an alternative to large IT corporations. The Group's companies do not only share similar business objectives, but also a vision, values and partnership relations. We focus on freedom of action, entrepreneurship and excellent knowledge of local markets.

We take a responsible approach to business – we pay taxes at our revenue-generating locations and support local communities. I am convinced that such a business model allows for long-term, stable development in the modern world. Today, Asseco is not only the largest IT company in Poland and Central and Eastern Europe, but also a global player which is present in 60 countries. We have been developing both organically and through acquisitions – since 2004, we have made over 120 of them. We have been constantly strengthening our competencies and looking for innovative solutions – only in 2022, we allocated EUR 250 million to R&D. As a result, we are able to create modern and innovative products which are appreciated by customers from all over the world.

We are a stable company which has been creating value for its shareholders for years. In 2022, the sales revenues of the Asseco Group reached EUR 3.7 billion, out of which 90% were generated from international operations. The growing share of companies from outside Poland in the Group's total revenues and cross-sector diversification confirms the effectiveness of our development strategy.

As a leader I have been lucky to have met the right people while building our Group. I am thinking of a team of hardworking people who believe in the sense of what we do and have taken up many challenges which seemed unfeasible at first. However, we would not be the leader in digitization in Poland and the leading software producer in Europe without the trust of our customers and business partners.



## Software which changes reality.

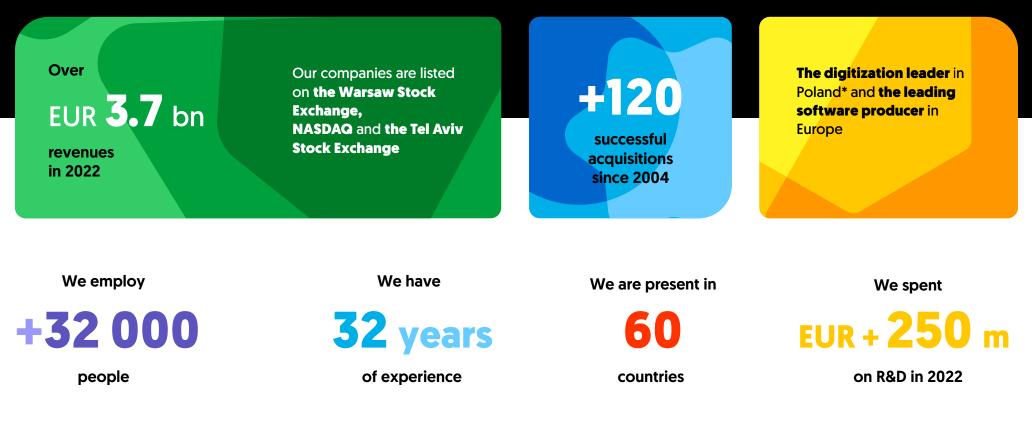
The Asseco Group is present everywhere where technology and business impact everyday life. We are a federation of companies which operate worldwide. It is led by Asseco Poland, which is one of the first startups established in Poland.

We believe that together with our customers we can improve the comfort of many people. We use our competencies and experience to create software which has a real impact on the present and the future.

Our systems are used by banks, energy and telecommunication companies, the public sector and

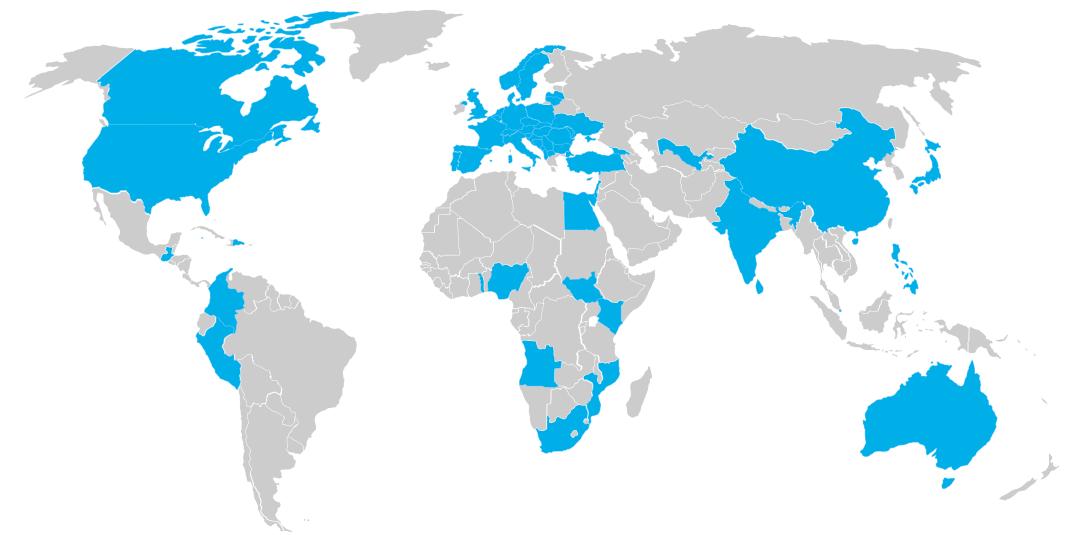
the healthcare service. We know that we cannot fail and we take full responsibility for projects that we implement. In this way, we have been building the trust in Asseco and its value for many years.

We have been constantly improving our competencies and investing in research and development because the most important thing for us it the success of our customers. Such an approach to business has enabled us to become the market leader in Poland, Israel, South-Eastern Europe and Central Europe.



# We are an international federation of companies.

Asseco is a global federation of companies, in which the principles of partnership and cooperation and the ability to operate effectively on local markets are important. We have an excellent understanding of the specificities of the countries we operate in. We create products that are recognizable and trustworthy, which, combined with the knowledge of our customers and their markets, enable us to successfully implement even the most important projects. We are committed to a responsible approach towards our employees, customers, contractors, and the countries our companies operate in.



## Our strength lies in people.



Adam Góral Founder and the President of the Management Board, Asseco Poland



**Guy Bernstein** Chief Executive Officer, Formula Systems



**Zbigniew Pomianek** Vice President of the Management Board, Asseco Poland





Chief Executive Officer, Asseco PST



CFO Asseco Group

Rafał Kozłowski President of the Management Board, Asseco Enterprise Solutions

Member of the Management Board, CFO, Asseco International



Piotr Jeleński

President of the Management Board, Asseco South Eastern Europe



Member of the Management Board, Asseco International



**José Antonio Pinilla Lozano** Management Board Consultant, Asseco Spain



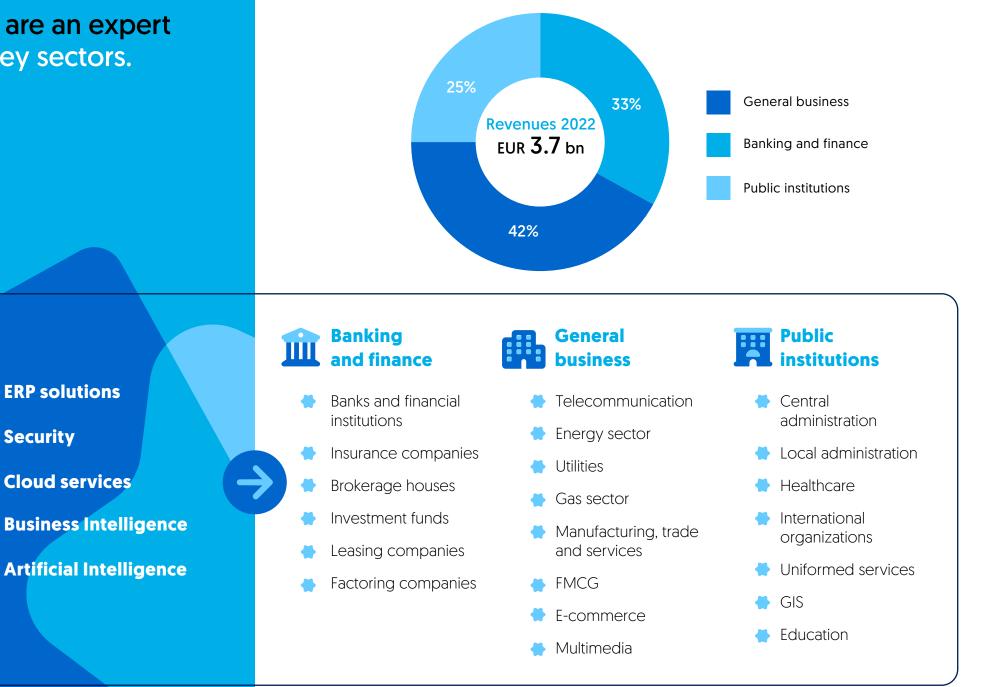
Przemysław Sęczkowski Member of the Management Board, Asseco International

## We are an expert in key sectors.

**ERP** solutions

**Cloud services** 

Security



Technology for business, solutions for people.



### Banking.

Modern banking accompanies customers around the clock, wherever they are. The role of classical branches has been taken over by mobile and e-banking solutions which must be easy to operate, comfortable and safe. Customers of both commercial and cooperative banks expect an offer which is adapted to their needs. Asseco has multiannual development. Thanks to our solutions banks can always be where their customer is.



#### Full scope of banks' requirements:

- Core banking systems
- Omnichannel and mobile solutions
- Risk management and compliance
- Software for brokers and custody services
- Banking applications available in on premise and cloud model

## +7 300

employees supplying banks with software and services

in **+40** countries we support +460banks in Poland

#### Competence centers

in Poland, Portugal, the Czech Republic, Israel, the Balkans, Slovakia. and the Philippines

over

banks in Israel

## Significant share in the market



809

in the core system market in Angola

of banks in the Czech Republic and Slovakia



in Poland

#### nearly 90 banks

in the Balkans

### Payments.

Money never sleeps. In the 21st century these words acquire a particular importance because the electronic payment network covers the whole world and is active every day around the clock. Regardless of whether a transaction takes place in a classic shop or in virtual space, both sides expect that a payment will be made quickly and securely. Asseco develops solutions dedicated to traditional trade and e-commerce as well as the management of payments, ATMs and automatic transaction systems. Shopping with us never goes wrong.



#### Wide portfolio of proprietary solutions for the payment sector:

- E-commerce support
- Mobile payment solutions
  - Payment cards, management of transactions

Management of ATMs, cash dispensers, multimedia kiosks and POS terminals we processes

**0.5 bn** 

card transactions per month

Competence centers

in the Balkans, Spain anc Portugal

# +300

customers using network ATMs as well as ATM and payment terminal services +1.2 m payment terminals in 15 countries

1400

employees responsible for the payment services division +6 m

tokenization transactions per month **+1.3 bn** 

e-commerce transactions per month

#### Insurance.

Safety is a key factor. This simple principle applies not only to IT systems, but also to daily lives of millions of people - their money, property, cars, as well as health. As one of the world's largest software providers for the insurance sector, we understand this well. Therefore, we constantly and continuously develop our competencies and provide our customers with tools, which enable comprehensive support of sales channels, optimization of their offer and administration of policies.



#### Competencies in the area of:

- Property and casualty insurance
- Health insurance
- Life insurance

## +4600

employees working for the insurance sector



#### **Recent Industry Analyst Awards**

2021 XCelent P&C Claims Systems Vendors, Breadth of Functionality, EMEA

2021 XCelent Customer Base for 2020 acquired company Tia Technology, EMEA

2021 XCelent P&C Policy Administration Systems, Breadth of Functionality, EMEA

2020 XCelent Life New Business & Underwriting Systems. Breadth of Functionality, North America

2020 XCelent Life Insurance Illustration Systems, Advanced Technology and Breadth of Functionality, North America

2020 Gartner Magic Ouadrant Leader, Non-Life Insurance Platforms, Europe

2020 Gartner Magic Ouadrant Leader, Life Insurance Policy Administration Systems, Europe

We are one of the largest software providers to the insurance sector worldwide

#### Competence centers

in Israel, Central and Eastern Europe with over 40 years of experience

## +650

insurers and reinsurers cooperating with the Asseco Group worldwide

## Public administration.

Modern information technology solutions help with building a friendly country. Comfort and convenience of a citizen depend on the security of the systems which process sensitive data. The Asseco Group has been developing tailor-made solutions for the central administration and advanced products for local administration for years. The products meet the highest requirements in the field of security. We are a supplier you can rely on and a trusted partner for public institutions.



## A diverse offer for the public sector:

- Proprietary solutions for central administration
- Advanced products for local administration
- Planning, implementing and monitoring of smart services in cities – Smart City

## TOP 3

#### The leading provider of software

for the public sector in Central-Eastern Europe

## +3 700

employees working on the projects for the public administration

The largest software supplier for the public administration sector\*



\*Source: Computerworld TOP200, 2022 edition.

## Competence centers

in Poland, Israel, Slovakia, the Czech Republic, Lithuania and the Balkans

We have been cooperating for years with the institutions dealing with social insurance (ZUS, among others)

ZUS Comprehensive Information System (KSI):

- IT system of strategic importance for Poland as part of the strategy for building an e-state
- It serves nearly 30 m contribution payers, beneficiaries and insured

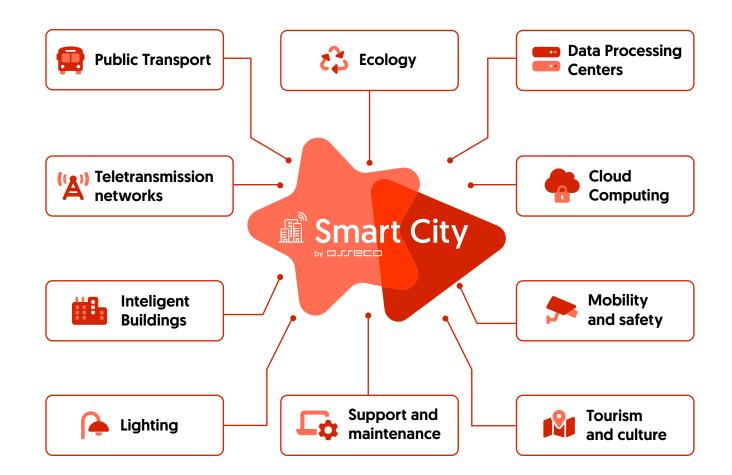
## Smart City.

The Smart City concept brings together activities from many areas so as to make cities more friendly and comfortable to live in. It encompasses all spheres that make up the quality of life from ecology to mobility, i.e. ease of getting around the city, to economic development. The most important part of the city is, of course, people, so Smart City is supposed to support their education, creativity, productivity, as well as raise the standard of living. Asseco, through its solutions, supports the construction of a smart city that cares about the comfort of its residents, sustainable development and environmental protection.



Asseco provides solutions that supports efficient and modern city management and sustainable urban development:

- Metropolis Integrated Mobility Services Platform
- SAMO Platform for asset management solutions
- City365 Platform for communication with resident
- AUMS IT systems for the utility sector





engineers and experts involved in creating Smart City solutions

### Healthcare.

Digitization of the healthcare sector has become a necessity. Managing operations of a medical facility, circulation of documents and a treatment process with the support of a user-friendly IT system translates into a more effective treatment, as well as greater patient and staff comfort. When an accurate diagnosis and software implementation is needed, you can rely on Asseco. We offer solutions for small medical practices and large hospitals, at regional and central level.

## Ų

## We offer variety of proprietary solutions:

- Dedicated, unique and comprehensive systems and eHealth projects for the government
- Central transactional systems, portals and document circulation management systems for health insurance (DMS)
- Hospital Information Systems (HIS), systems for medical practices (GP), electronic medical records

We develop solutions for ministries and healthcare funds +1300

employees working on solutions for the healthcare sector

#### Competence centers

in Poland, Israel, the Czech Republic and Slovakia

#### The largest IT supplier or the healthcare sector in Poland\*

- We support **+550 hospitals** in Poland, the Czech Republic, Slovakia and Hungary.
- +75 000 people use Asseco's solutions in clinics, medical units and doctor's offices.
- Our Blood Bank system operates in 17 Blood Donation and Blood Care Centers and in the Military Blood Donation and Blood Care Center.
- Leveraging many years of experience in computerization of medical institutions, we have created mobile applications dedicated to patients: Medical Information (management of information provided by medical units), Medical First Aid Kit (medication management) and My Measurements (self-monitoring of health by patients).
- Nearly 300 customers use Chmura dla Zdrowia (Cloud for Health), a solution that offers access to electronic medical records in the cloud.

\*Source: Computerworld TOP200, 2022 edition.

## Defense and uniformed services.

Migration flows, terrorism, cybercrime and attacks on critical infrastructure raise serious challenges for states and uniformed services around the world. The beginning of the 21st century has brought major challenges, which states and Uniformed services have to face around the world. In response to their needs, the Asseco Group offers a range of solutions contributing to strengthening security by linking it to the latest available technologies. For over 40 years we have been gaining experience on international defense markets and we are a trusted partner for agencies with global reach.

## We offer solutions in various fields:

- Critical infrastructure management
- Cyber security and defense
- Solutions for uniformed services
- Command and control

## +900

people working for the defense sector and uniformed services

+410 client worldwide

#### Competence centers

in Poland and Israel

A sector leader in Poland and Israel

Quality certificates:

ISO 9001:2015 ISO/IEC 27001:2013 AQAP 2110:2016

AQAP 2210:2015



## Energy and gas.

We usually think about electricity only when it is off. However, without it, modern societies could not function normally. That is why it is so important for energy companies to have access to technology that is trustworthy. Asseco's systems support all processes related to electricity distribution management, capital management and customer service. The combination of our experience and expertise makes us the preferred partner for most energy companies operating in Poland and allows us to strengthen our presence on international markets.

We develop comprehensive IT solutions for:

- Spin-off companies
- Energy distributors
- Companies dealing with customer service

#### Flagship product:

Asseco Utility Management Solutions generates



## Competence centers

in Poland, Germany and the Czech Republic

## +200

enterprises in Europe use Asseco's dedicated products

## **+50** m

migrated customer data

+650

specialists responsible for our IT solutions for the utilities sector

We have been cooperating with our customers since 1989. We conduct sales activities in 40 countries on 4 continents.

## Telecommunication and media.

Telecommunication is one of the most dynamically developing sectors in the world. It has to face infrastructural challenges, constantly improve the quality of offered services and enrich its offer. On this competitive market, Asseco offers systems which support sales and advanced customer service. They are used by the largest telecommunication and media companies operating in Poland.

## (<sup>1</sup>2')

## Our offer supports all of the following processes:

- Offer management (Product Catalogue)
- Sales in all channels (omnichannel)
- eCommerce and CRM for B2C and B2B markets
- Customer Self Management portals
- Fault and abuse detection and Revenue Protection Systems
- Billing and Customer Finance Management
- Added Services (VAS), including bulk SMS
- Network and provisioning platforms
- Real Time Marketing
- Data retention

## +900

employees specialized in working for telecommunication and media sectors

We are the leading provider of billing systems in Poland

#### Competence centers

in Poland and Israel

## ERP solutions.

The success of each business depends on making good decisions and using the right tools. The Asseco Group's portfolio of the ERP solutions supports all processes for micro, small and mid-sized companies and the largest enterprises. Thanks to our cross-market experience, we have become one of the market leaders in Central Europe.

## Wide offer of the ERP solutions and services:

- Proprietary software
- Third-party software
- Consulting and implementation services

## +55 000

active users (from 50 countries) of our SFA-class mobile sales support applications

+700 000

active users in

+70 000

clients using 13 Asseco ERP systems

1800

specialists taking care of our solutions

#### **Competence centers**

in Poland, Israel, Germany, the Czech Republic and Slovakia.

## The largest provider of ERP systems in Poland\*

\*Source: Computerworld TOP200, 2022 edition.



## Business Intelligence.

Aristotle once said that a true knowledge is a knowledge of causes. However, having detailed data is one thing, and drawing valuable conclusions from them is another. Business Intelligence solutions offered by Asseco help managers with transforming their information into knowledge that allows them to make right decisions. This is particularly important in the business world, where effective action should be supported by rapid analysis of information held and its proper interpretation.

## A comprehensive range of BI software and services:

- Professional consulting and advisory services
- Data warehouses and big data solutions
- Access to information analytical and reporting tools
- Mandatory reporting for regulators
- Fraud detection and Anti-Money Laundering Systems
- Analysis of customer behavior based on machine learning mechanisms

#### Hundreds of customers in more than +10 countries

#### Competence centers

In Poland and the Balkans

Winning Global Finance's "The Innovators 2021"

Honors awarded: "The Outstanding FinTech Innovator in Central and Eastern Europe for 2021"

"Best Financial Innovation Lab" Working with central banks, major commercial banks, cooperative banks, financial sector clients and enterprises in both on-site and cloud models

+50%

of banks in Poland and South-Eastern Europe use BI solutions implemented by Asseco +200

people dedicated to the Business Intelligence area with competences in all leading technologies

#### **Cloud services.**

Cloud services bring many benefits to companies: high availability, cost flexibility and ensure business continuity. The interest in cloud computing has been constantly growing, both among corporate enterprises as well as small and mid-sized companies. Cyber security services available in the cloud will become increasingly important as they keep pace with rapidly changing threats.

## $\uparrow$

#### Our offer includes:

- Construction, modernization, maintenance and development of Data Processing Centers (CPD)
- Cloud computing in a public, private or hybrid model
- Modern solutions for banking, insurance and utilities companies available in SaaS model
- Electronic signature based on the cloud technology
- Online banking payment solutions
- Cloud solutions based on the concept of multi cloud

Multi-client solutions available over the Internet

#### Cloud-based ... solutions

SimplySign (mobile signature)

ERP- and SFA-class systems (Softlab, Wapro, Mobile Touch, among others)

Nastpay SaaS (payment processing platform for e-commerce)

Asseco Utility Management Solutions and EMSuite (energy industry)

CUI, WPI (cooperative banking)

Asseco BooX (financial institutions)

Chmura dla zdrowia - Cloud for Health (electronic medical records)

## No. 1

among service providers in the cloud model in Poland\*

## +1100

Asseco's clients use ERP and SFA solutions available in the cloud

We provide cloud solutions for e-banking and mobile banking for +30 banks in South Eastern Europe

Asseco is among the technology partners of Chmura Krajowa (the National Cloud), one of the largest IT initiatives in Poland

Source: Computerworld TOP200 Report, 2022 editior

## Security.

IT security is one of the most important challenges of today's world. Mass popularization of the use of modern technologies by states, companies and individual users is posing increasingly serious threats. In Asseco, we look at security widely and not only from the level of individual solutions. We understand it as the security of companies from various sectors, the protection of critical infrastructure, as well as the stability and continuity of operations of the largest IT systems in the country. In all these areas, effective security of data processing is crucial.

## We are a well-proven partner for:

- Central and local administration
- Army and uniformed services
- International organizations
- General business
- Energy sector
- Financial institutions
- Healthcare sector
- Telecommunication sector

The largest private partner of ENISA (the European Union Cyber Security Agency)



of international experience in the field of defense and security

### 

## Dynamic development of security and trust services

Leader of trust services in Poland – about 50% market share

Main products: qualified electronic signature, including SimplySign mobile, SSL certificates

1st in Poland, 5th in Europe, Middle East and Africa (EMEA), 7th in the world among commercial SSL providers

- +500 thous. customers in 70 countries on 6 continents
- +10 m certificates issued
- Sales in +1 300 stationary and mobile certificate issuing points by +400 partners
- Experienced team of +200 experienced specialists and enthusiasts of trust services

## Competence centers

in Poland, Israel, Slovakia and the Balkans



implemented projects for the EU agencies and NATO

## Our values.

We are fully committed to the implemented projects and always set high standards. We combine our values with unique experience and expertise. We do not give up where others do. Our customers' success gives us the greatest satisfaction.



### **Respect.**

We expect mutual respect from ourselves and others.

### **Effectiveness.**

We are ambitious and consistently strive to achieve our goals.

### **Commitment.**

We are fully involved in every project, and the success of our clients gives us the greatest satisfaction.

## Quality.

We set high standards for the quality of all our activities.

## **Responsibility.**

We take responsibility for our work and the environment in which we operate.

## Professionalism.

We constantly improve our qualifications and are willing to share our experience.

## Why Asseco?



We understand the needs of our customers



Proprietary software



Social responsibility



Comprehensive range of services



Flexible and partnership approach



High quality of products



Rich and industry expertise



Global and local network of business partners

## Greco

## Asseco Group

#### www.asseco.com

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in linkedin.com/company/asseco-group