



**mMedica in the cloud:  
cost reduction and improved  
patient service.**

## Client.

Gorzowska Lecznica Specjalistyczna (GLS) was established in 1992 as the first non-public health care center in the Lubuskie Voivodeship. The main facility is located in Gorzów Wielkopolski, and additionally it has three branches in Baczyn, Krasowiec and Barlinek. It offers comprehensive medical assistance and a wide range of outpatient specialist care, rehabilitation and diagnostics. The clinic uses 32 computer workstations, out of which 7 are located in the registration department, 3 in the benefits register department and 22 in medical practices and clinics. The center has more than 144,000 registered patients, whose health is taken care of by about 110 employees, serving 8,500 visits a month. Since its establishment it has provided over 5 million medical consultations and examinations.

Dynamic growth of Gorzowska Lecznica Specjalistyczna and the need of constant improvement of the quality of

services were the reasons for gradual development of the software. The management of the clinic also aimed to reduce the costs associated with building the system, maintaining the IT equipment and ensuring data security. The facility also wanted to improve communication with its associated clinics and provide maintenance in the range of applications in use. Asseco Poland has so far been the provider of the main IT system used by the clinic. Trust and cooperation lasting over a decade resulted in Gorzowska Lecznica Specjalistyczna's decision to use the system developed by the Company and launch the mMedica system based on the private cloud. This is an example of a modern approach to the use of advanced technologies by a clinic.

## Implementation.

The launch of mMedica in the cloud was comprehensive and covered all areas of activity of Gorzowska Lecznica Specjalistyczna. It ensured quick flow of information between the center and its associated clinics and improved processes in the scope of keeping medical records, patient service, work organization, as well as clearing with commercial payers and the National Health Fund (NFZ).

The flexibility of the solution made it possible to adjust its functionalities to the needs of the medical center. In addition, making the services available in the cloud means that the clinic no longer has to worry about the technical aspect related to the maintenance of the system. The launch of the system in the cloud has eliminated the need for ensuring technical data security and high costs of building and maintaining own server room. The center, on the other hand, has gained the ability to dynamically respond to the growing demand for computational power and disk resources, as well as access to immediate technical support for the operation of the mMedica installation. Owing to this, it is now able to guarantee full availability of services to patients and high comfort of work to its employees.

The launch of the system in the cloud was carried out quickly, in a way that did not interfere with the personnel's activities. The contract was executed by a certified partner of Asseco, EA24, which reacted to the needs and suggestions of the system users. The mMedica cloud solution is used by all employees in the unit.





*The implementation of the mMedica system in the cloud was the next step in the computerization of Gorzowska Lecznica Specjalistyczna. It is a very convenient solution, which provides high level of security and personalization, as well as short start-up time. The very advantage of this form of service is that it eliminates the need to purchase servers. Thanks to the cloud computing, the server resources used can be flexibly calculated in line with the development of the clinic, said Wojciech Kulbiński, Sales Manager, Asseco Poland.*

## Key benefits.



Communication between the employees, the organizational units of Gorzowska Lecznica Specjalistyczna, and between the main clinic and its associated branches in other cities significantly improved.



Owing to the implementation of mMedica in the cloud, the costs associated with the system's operations and the need to maintain the server room within the medical complex were reduced by up to 30%.



The facility was provided with immediate technical support, carried out by qualified certified specialists.



The implementation of the solution allowed to eliminate the costs associated with ensuring high level of security of personal data. It also made it possible to increase controls in this area and to reduce the risks associated with disclosure or loss of medical data.

*Due to the constant growth of Gorzowska Lecznica Specjalistyczna we were looking for a flexible IT solution, which would develop together with our clinic. That is why we decided to use mMedica as a cloud-based solution. Although this was one of the first projects of its kind in the area of outpatient clinics, we had no doubt that it was a step in the right direction. We also knew that we were in good hands. We highly appreciate cooperation with EA24, a partner of Asseco, as evidenced by the past 10 years, during which we implemented many innovative projects together, said Danuta Modrzewska, President of the Management Board of Gorzowska Lecznica Specjalistyczna.*

## Project in numbers.



over  
**144,000**  
registered  
patients



**32**  
patient service  
stations



approximately  
**8,500**  
visits per  
month



approximately  
**70 employees**  
using the system



**30%**  
in cost saving related  
to the maintenance of  
technical facilities

## Asseco in the healthcare sector.

Asseco Poland is the largest Polish IT company listed on the Warsaw Stock Exchange (WSE). For over 25 years it has been developing technologically advanced software for companies and institutions from key sectors of the economy. It is currently the largest IT company in Central Europe and the sixth-largest software producer in Europe. It is a leader in the market of IT solutions for the healthcare sector and a producer of proprietary IT solutions. The mMedica solution is used by almost 9,000 outpatient clinics and medical practices, which are supported by over 200 certified partners.